



Tempe Municipal Court

2015 State of the Court Executive Summary



Welcome to the Tempe Municipal Court's Executive Summary. This summary provides highlights of the Court's performance from this past year, as well as advises of goals set for this year. The Arizona Judicial Branch welcomed Justice Scott Bales as the Court's new Chief Justice this past Summer. As such, our Court is realigning our strategic agenda based on his vision for all Arizona Courts for the next five years. We are excited to continue to provide excellent service to the public by creating innovative ways to improve access to a fair and independent judiciary.

MaryAnne Majestic
Presiding Judge
Tempe Municipal Court

Mission

The Tempe Municipal Court is committed to providing the community with an independent judiciary, which serves the public by the fair and impartial administration of justice resulting in the enhancement of public trust and confidence in our court system.

FAST FACTS

- ⇒ Tempe Municipal Court is one of 172 limited jurisdiction courts in Arizona and is the fifth largest Municipal Court in the State in terms of case volume.
- ⇒ The Court has the highest case-to-personnel ratio and second highest revenue-to-expenditure ratio of the seven largest Municipal Courts in Maricopa County.
- ⇒ The Court has three Judges, two Commissioners and 33 staff positions.

» 2014 Operational Efficiencies & Accomplishments «

- Cost-per-Case — \$54.69, lowest of the seven largest Municipal Courts in Maricopa County.
- For every \$1 expended on Court operations, the Court collected \$2.61 in fines and fees in FY13/14.
- Collected \$215,623 in fines, fees, & victim restitution through the Administrative Office of the Courts' Tax Intercept Program.
- Clearance Rate—102 percent, measured as the number of cases disposed compared to filed in FY13/14.
- Established Veterans' Court in July 2014 and served 73 Veterans from Sept.—Dec. 2014.
- Collaborated with City IT Dept. to develop online access to Court cases; January 2015 in test phase.
- Mental Health Court, in its 11th year of operation, served 134 Seriously Mentally Ill (SMI) individuals.
- Improved access for limited-English speakers and hearing impaired by training staff and updating processes and forms.

» Fostering Education; Learning; Improving Public Access «

- Partner with Tempe Social Services' Kid Zone for Law Day.
- Host Tempe Leadership Government Issues Day.
- Participate in Mayor's Youth Advisory Commission's Youth Town Hall, and Mayor and Council's Underage Drinking Forum.
- Judges and management develop curriculum and serve as faculty for judges and court personnel statewide.
- Serve as a resource to schools to offer presentations on the law to students of all ages.
- Participate in City's Americans with Disabilities Act Transition Plan to improve access & services to people with disabilities.

» Community Outreach & Partnerships «

- Partner with Project Homeless Connect & Veteran Stand Up/Down, collaborations to meet the needs of the homeless.
- Partner with Mercy Maricopa Integrated Care to provide a Mental Health Court docket for persons diagnosed with mental illness.
- Partner with Human Services' Adopt-A-Senior Program.
- Participate in Valley Metro's regional e-citation project.
- Partner with City of Mesa to share Tempe Municipal Court's case management system (CMS) and CMS developments.
- Partner with 40 courts in Maricopa County Regional Homeless Court, which served 194 homeless individuals in 2014.
- Participate in local, regional and statewide community and court improvement efforts, including:
 - ◇ AZ Supreme Court Limited Jurisdiction Court Committee
 - ◇ Tempe Coalition to Reduce Underage Drinking & Drug Use
 - ◇ Tempe Criminal Justice Advisory Committee

» Looking Forward to 2016 «

- Continue Capital Improvement Project to improve public service & preserve City assets by revitalizing Court facility.
- Deploy system to provide public online access to Court cases.
- Use Department of Public Safety interface to enter criminal dispositions into the AZ Criminal Justice Information System.
- Expand Veterans' Court services and seek grants to supplement City resources.
- Continue efforts to identify and develop meaningful performance measures.

Charges and Petitions Filed - FY 13/14, FY 12/13 and FY 11/12

Charge Types	FY 13/14		FY 12/13		FY 11/12	
	Charges	% of Total	Charges	% of Total	Charges	% of Total
Criminal (Traffic and Non-Traffic)	19,417	30%	20,144	29%	17,608	23%
Civil Traffic (Not Photo Enforcement)	22,322	34%	21,567	32%	28,383	38%
Civil Traffic Photo Enforcement only *	0	0%	0	0%	4,277	6%
Civil Other (Parking, Local Ordinances)	23,263	35%	26,231	38%	23,971	32%
Total Petitions Filed (All Types)	910	1%	843	1%	917	1%
Total	65,912		68,785		75,156	

*Photo Enforcement discontinued in July 2011; last filings received in September 2011.

Customer Service - FY 13/14, FY 12/13 and FY 11/12

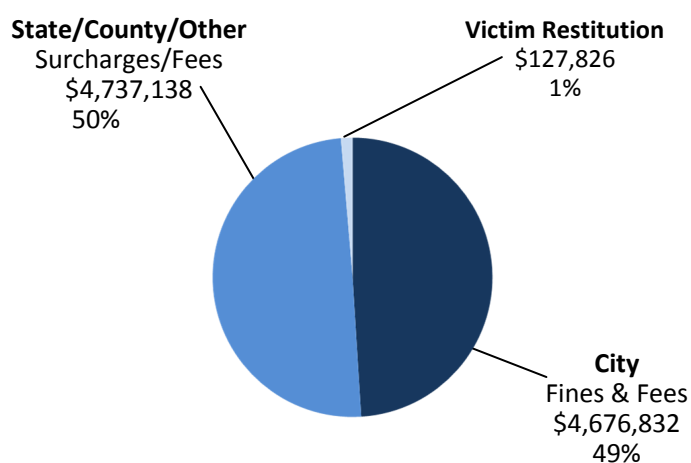
Measurement	FY 13/14	FY 12/13	FY 11/12
Court Visitors Screened through Security	136,087	137,084	149,224
Individuals Served at Public Window	55,536	55,189	57,721
Payments by Phone IVR*/Call Center**	15,519	18,708	3,502/28,016
Payments IWR*	21,483	17,591	2,754
Mail/Filings Processed	26,986	28,154	29,856

*IVR = Interactive Voice Response System; IWR = Interactive Web Response System. IVR/IWR activated 4/24/12.

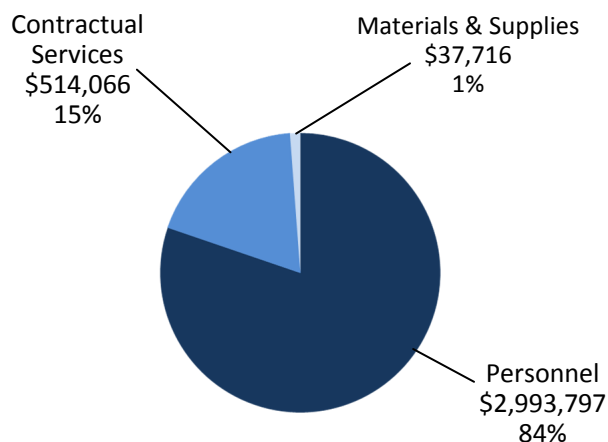
**Call Center operations discontinued July 2012.

FY13/14 Financial Information

Total monies collected by the Court in Fiscal Year 13/14 was \$9,541,796. Tempe Municipal Court operating budget from City general fund for Fiscal Year 13/14 was \$3,545,579 (excludes City Internal Services budget).



Revenue: What the Court Collects



Expenditures: What the City Budgets for Court Operations

Sources: Administrative Office of the Courts' Case Activity Report FY2013/14; Administrative Office of the Courts' Quarterly Revenue Survey FY2013/14; Tempe Municipal Court Monthly Workload Indicators from Case Management System; PeopleSoft Financials.